



LIBRARY INSTRUCTION IN THE E-CLASSROOM

Presented by:
Robert Lackie, Rider University
Kevin Whalen, Graduate Student TCNJ

A Selected Bibliography of Classroom Control Systems

** Annotations compiled from comments made on the BI-L and LI-L listservs **

SYSTEM INFORMATION

COMMENTS FROM LIBRARIANS

Altiris Vision 4.1

Altiris
588 W. 400 S.
Lindon, Utah 84042

Tel: 801-226-8500
Fax: 801-226-8506
Toll Free: 888-252-5551

E-Mail: salesinfo@altiris.com
<http://www.altiris.com/products/altirisvision/>

Software for Windows 95, 98, ME, NT 4.0, XP
Costs range from \$1,945.00 to \$2,495.00

Classnet Solutions

Minicom Advanced System
414 North Wood Ave.
Linden NJ 07036

Toll free: 888-486-2154
Tel: 908-486-2100
Fax: 908-486-7788

Email: info@minicomusa.com
<http://www.minicom.com/fam3.htm>

Hardware and software for Windows 9X,
NT, 2000, Novell, DOS, Linux, UNIX

Costs range from \$295 per terminal to
\$1795 for a classroom

We have installed Altiris Vision in our four labs and it works well. It has lots of bells and whistles, but we use it mostly to broadcast to the student work stations, and to lock their screens so they can't goof around when they are supposed to be paying attention.

It can also broadcast any student screen to everyone else, for times when someone finds a gem site you'd like to share. You can draw red circles around things or use arrows to point out areas of the screen. The cost is based on the number of rooms; it's very affordable.

Martin Raish
Harold B. Lee Library
Brigham Young University

We chose to use ClassNet which allows the instructor to project any workstation or instructor monitor image on any computer, or on the front screen. ClassNet locks out the keyboard and mouse, which is great when you want students to pay attention to your instruction.

Resolution is terrific. I've seen demos of ComWeb and Timbuktu, and in both cases clarity has been poor. I agree that Timbuktu may be a cheaper alternative, but the poor resolution could be counter-productive. While ClassNet is very easy and fluid to operate, ComWeb seemed more cumbersome and again, counter-productive to instruction.

Andrew Gulati
Reference & Instruction Librarian
Franklin and Marshall College Library

KnowledgeWEB

COMWEB Technologies Group
East Coast/Headquarters
155 Route 46
Wayne Interchange Plaza II
Wayne, NJ 07470
James Chang, President

East Coast/Headquarters
Tel: 973-890-0010
Fax: 973-890-9077

East Coast: info@comweb.com
<http://www.comweb.com/prod.htm>

Hardware compatible with any platform

Price varies with configuration
and selected options

COMWEB allows the instructor to control the computer monitors of students in the room. It has no interface with the system unit of the computer and does not interfere with network software at all. With comweb the instructor can give control to any of the students and can display any student's screen on other screens in the room. Other options exist as well including an inset image of the instructor on the screen, ability to show videos and tv programs, etc.

A number of academic libraries including Sarah Lawrence College, The College of New Jersey, Georgetown University, Catholic University, City University of New York (including many individual campuses), Harvard, MIT, etc. have comweb installed in their electronic classrooms.

Adrienne Franco
Reference Librarian
Iona College
New Rochelle, NY 10801-1890

LanSchool v6.2

LanSchool Inc.
770 West 210 South
Orem, UT 84058

Phone number Toll free: 801-319-6365

E-Mail sales@lanschool.com
<http://www.lanschool.com/>

Software compatible with Windows 95/98,
ME, NT , 2000 or XP

Cost From \$795 (free demo)

It seems like the advantage of LanSchool is that, if you have Novell network, no extra wiring is required. On the other hand, if you have an NT network, it won't work. The advantage of the systems that run independently of the network seems to be that they don't put extra demand on the network.

Eric Brenner
Skyline College
San Bruno, CA. 94066

I have used **LanSchool** previously and liked it -- when it worked. I believe the problem was the interface with our search system, OVID, software. The computers would lock up so we had to re-boot. Our OVID system is on a novell network but not the same Lan the **LanSchool** program was on.

Rena Sheffer
University of Arkansas Medical Sciences Library
Little Rock, AR

We had **LANSchool** for a few months but could never get it to work well with our CD-ROM network and with Netscape.

Susan E. Beck
New Mexico State University Library

NetOp School v2.51

CrossTech Corporation
500 NE Spanish River Blvd., Suite 201
Boca Raton, FL 33431

Phone number Toll free: 800-675-0729
Tel: 561-391-6560
Fax: 561-391-5820

E-Mail info@crossteccorp.com
<http://www.crossteccorp.com/netopschool/>

Software compatible with Windows 9x, NT, ME,
2000, XP

Cost Pricing is based on the number of
teacher and student licenses

NetSupport Manager 5.0 NetSupport School 4.0

Company NetSupport Inc.
106 Colony Park Drive, Suite 400
Cumming, GA 30040

Phone number Toll free: 888-665-0808
Tel: 772-344-1188
Fax: 770-205-4462

E-Mail d-hardy@netsupport-inc.com
[http://www.netsupportinc.com/NSS/
Netsupport_School_overview.htm](http://www.netsupportinc.com/NSS/Netsupport_School_overview.htm)

Software compatible with DOS, Win 3x, WFWG,
Win 95/98, Win NT, OS/2

Cost Pricing is based on the number of users

Although I like the concept of the software, I'm not that crazy about NetOp. It's very unreliable. Sometimes I turn it on and the whole room comes right up with no problems. Sometimes I have 5 or 7 or 16 machines (out of 20) available. We just reinstalled everything in our classroom and I'm hoping for better performance.

Barbara Kobritz
Tompkins Cortland Community College
Dryden, NY 13053

We installed NetSupport School it in both labs (15 and 30 stations), and have a second monitor at the instructor's station just for NetSupport. There is some incompatibility with our Gateway stations. They won't power on all at once like the PCs in the other lab. The power off function works in both labs, and we're planning on swapping out the Gateways to fix this.

Linda J. Goff
California State University, Sacramento
Sacramento, CA 96819-6039

We found that NetSupport School will let an instructor chat privately with a student, transfer files, send messages to one or several students, display the instructor's screen to students, display a student's screen to the whole class, watch what a student is doing and control student PCs.

Altiris was not as powerful, but was adequate for our needs. It allows an instructor to display his/her screen to students, display a student's screen to the whole class, watch what a student is doing and control student PCs.

Although NetSupport School had more features than Altiris, we didn't like the fact that NetSupport School installed itself without asking questions, which could cause problems. Altiris let us configure the setup the way we wanted. Despite Altiris' lack of advanced features like chat and file transfer, we didn't think those were necessary in a classroom of 14 student PCs. We could just talk to the student if they needed help. Altiris also has a useful screen marking feature.

Floyd J. Csir
Christian Brothers University
Memphis, TN

SmartClass

Robotel
9722 Aegean Court
Huntersville, NC 28078

Phone number Toll free: 800-333-4322
Tel: 704-987-1540
Fax: 704-987-1524

E-Mail: http://www.robotel.com/english/contact_sales.html
<http://www.robotel.com/english/>

Hardware compatible with PCs, Macs and workstation-based systems

Cost varies with configuration

We use something called SmartClass (by Presentation Media, Inc.). I think it's great-- it's really easy to use, their tech support has been great (they come out and set the whole thing up for you, and give a demo on how to use it, etc.).

The only drawback is that it sometimes feels invasive to impose my screen on the students' screens-- sometimes I would rather do a demo and have it projected, and let the students do their own work at the same time. With this system, it's all or nothing.

Linda Whang
University of Washington

Unforeseen benefits of Robotel - On a few occasions, the instructor workstation computer was "out-of-commission" – with Robotel, we were still able to teach (Broadcast and/or project on the screen) from one of the student workstations. We didn't need to abandon the presentation.

Sarah Burns
Pace University
Pleasantville, NY 10570

Other Classroom Control Systems

Apple Remote Desktop v1.2

Apple Computer
1 Infinite Loop
Cupertino, CA 95014

Toll Free: 800-652-7793
Tel: 408-996-1010
Fax: 408-974-2113

E-Mail: orders@apple.com
<http://www.apple.com/remotedesktop/>

Software for Mac OS-8.1 and later
Cost \$499 (unlimited client)

Imperata 4.0

Tandberg Educational Inc.
Orchard Ridge Corporate Park
Building One, 301 Fields Lane
Brewster, NY 10509

Tel: 914-277-3320
Fax: 914-277-3995

Email: info@tandberg-us.com
<http://www.tandberg-us.com/>

Software for Windows 95, 98, NT

Pricing is based on the number of tutor and client licenses

InSight

Tech Electronics, Inc.
6420 Atlantic Boulevard, Suite 145
Norcross, GA 30071

Toll free: 800-572-4935
Tel: 770-446-1416 Fax: 770-448-5724

Email for Eastern U.S. & Puerto Rico:
jhoffmann@techelec.com
<http://www.techelec.com/products/computer/insight/>

Hardware is compatible with most operating systems

Costs will vary

Screen to Screen 1.0.2

PowerOn Software, Inc.
6525 West Campus Oval, Suite 130
New Albany, Ohio 43054

Phone number Toll free: 800-344-9160 x3074
Tel: 614-413-4000 x3074
Fax: 801-226-8506

E-Mail: sales@poweronsoftware.com
URL <http://www.poweronsoftware.com/>

Software compatible with Macs running System 7.0 or later, including Power Macintosh computers, System 7.5 and Mac OS 8 & 8.6

Cost Price varies with configuration

V-Net

Inline, Inc.
810 West Taft
Orange, CA 92864

Toll free: 800-882-7117
Tel: 714-450-1800
Fax: 714-450-1850

<http://www.extron.com/company/contactform.asp?action=sales&http://www.inlineinc.com/products/vnet>

Software and hardware options, compatible with Windows 3.x, 95, & all popular computing platforms

Price varies with configuration

LINK Systems

Applied Computer Systems, Inc.
3060 Johnstown-Utica Road
Johnstown, Ohio 43031-9903

Toll free: 800-237-LINK(5465)
Tel: 740-892-2100 Fax: 740-892-4838

Email: sales@acs-linksystems.com
<http://www.acs-linksystems.com/>

Hardware for Windows 95, 98, NT

Costs will vary with product choice and configuration

SynchroEyes

Smart Technologies Inc.
Suite 600, 1177 – 11th Ave. SW
Calgary, AB CANADA T2R 1K9

Phone number Toll-free: 1-888-42-SMART
Tel: 1-403-245-0333
Fax: 403-228-2500

E-Mail: info@smarttech.com
URL <http://www.smarttech.com/products/synchroeyes/index.asp>

Software compatible with Windows 95, 98, 2000, ME, XP, Windows NT 4.0 or Mac OS 8.6 to 9.x

Cost varies with number of licenses - (free demo)



*Bibliography compiled by
Nicole Cooke, Montclair State University*