

KIMBERLY BOLAN & ASSOCIATES

Kimberly (Kim) Bolan
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- *Teen Spaces: The Step-by-Step Library Makeover* (ALA Editions, 2003)
- *Technology Made Simple* (ALA Editions, 2006)
- YALSA Certified Serving the Underserved (SUS) Trainer
- Adjunct professor - University of Buffalo (NY) School of Informatics



Consulting Services:

I am happy to tailor a consulting package or workshop curriculum suited to your library's particular needs. Please contact me for additional information.

- Consulting services for individual libraries, library systems, state libraries and associations
- Areas of expertise include:
 - space planning and design
 - young adult services
 - technology planning and management
 - staff development & training
 - customer service & marketing
- **Young adult services** consulting work might include teen services assessments, space planning and design, focus group sessions, staff training, multi-media collection development, customer service and marketing training, presentations to library boards, school boards, committees, etc.

Kimberly Bolan Introduction:

Kimberly (Kim) Bolan is a Library Consultant currently based in Indianapolis, IN (formerly of Rochester, NY). She is the author of *Teen Spaces: The Step-by-Step Library Makeover* (ALA, 2003) and *Technology Made Simple* (ALA, 2006). With an MLS from Syracuse University's School of Information Studies, Ms. Bolan travels across the United States writing, speaking, and advising on a variety of topics including library space planning and design, teen services, technology planning and management, staff development, customer service, and marketing.

She is an adjunct professor for the University of Buffalo's School of Informatics, is a Community Editor for WebJunction, an editorial advisor for ALA editions, and has served in several public library administrative positions, most recently as the Assistant Director of the Webster (NY) Public Library. Ms. Bolan has over 10 years experience working with teens in school and public libraries. She was named a 2004 "Mover and Shaker" by *Library Journal* and has presented at numerous state and national conferences.